

It's Time for a Legal Scheduling Update



We've been carefully monitoring the progress our existing and new users have been making in our new Legal Scheduling module, which is currently being used in MedCorr 2.8 at three Kaiser facilities: San

Diego, Anaheim and Fontana. Let's first check in with our San Diego site!

Our number one user there, Karen Manutai, who is a Legal Support Coordinator, tells us that the module *"is a complete system. On each case, I can track the various meeting for each provider as well as print reminder memos and invoices. It is just a perfect system for my desk. I honestly couldn't think of anything that would work better."* Karen schedules for all of San Diego County, which includes 19 clinics and one hospital. Within these sites are 750 or more providers as well as Physician Assistants (PA), Registered Nurse Practitioners (RNP) and Licensed Clinical Social Worker (LCSW). She has worked with this module for about 11

years; she was using the module in MedCorr1. Prior to using the module, she used a basic system that the original Legal Support Coordinator had created.

Now, let's head over to Fontana and Anaheim, two sites that are new to using the Legal Scheduling module.

LeighAnn Pearson, the Department Manager, has one supervisor, Cecilia, handling the legal scheduling. They service the Fontana Medical Center as well as nine other clinics in the following areas: Fontana, Ontario, Rancho, Redlands, Indian Hill, Upland, High Desert, Chino and Colton. Prior to obtaining our module, they were using a Legal Journal from Excel that LeighAnn had developed. They most like *"the reports and the fact that it is user friendly for everyone."*

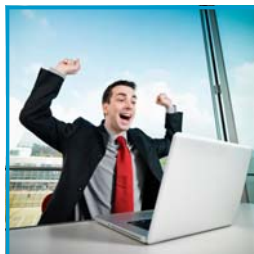
Rey Rosales is the Supervisor at the Anaheim facility, which handles legal scheduling for Orange County. He also has one dedicated clerk who is responsible for their legal scheduling. He is happy with the module and is waiting to see what we will develop next.

MEDCORR 2.9 IS ON THE WAY

In the last few months, we have been working on the next release of our Release of Information software, MedCorr, which will be Version 2.9. MedCorr 2.8 is currently being used by Kaiser Permanente facilities in California.

In order to ensure that the next version includes improvements pertinent to the managers and users, our Technology Communications Specialist, Rebecca Phan, has met with the managers and users from the various sites. The on-site visits were extremely valuable in pinpointing what new features and changes should be added to this release.

One of the more exciting new features is the Copy Disability and Copy FMLA links. Since some patients file more than one disability or FMLA claim, users have had to enter similar disability or FMLA information on each request. With this new feature, users will be able



to copy previous disability or FMLA information on a new request. By doing so, they will save a lot of time.

Another exciting new feature is the Customize link in the Correspondence window. Currently, users can select a correspondence template, so that they do not have to manually type this letter. According to our users, they sometimes add a sentence or two or revise the wording on a template. With the Customize link, they will be able to do this easily within the program and save their changes.

In the MedCorr 2.9 release, our Kaiser facilities will also start using our Form Filler module, which automatically enters certain patient or request information on a selected document. Due to some organizations requesting their own specialized Attending Physician Statements and disability forms, the Form Filler module will help the sites add these specialized forms.



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QUOTE OF THE DAY

“Nothing in this world can take the place of persistence. Talent will not; nothing is more common than unsuccessful people with talent. Genius will not; unrewarded genius is almost a proverb. Persistence and determination alone are omnipotent.”
– Calvin Coolidge

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If you have any comments or suggestions about the VR newsletter, please e-mail Rebecca Phan at rebecca@visualrecords.com.

If you would like to pass this newsletter along to a friend, it is easy. Just send an e-mail to rebecca@visualrecords.com. Please also visit our website.

UPCOMING EVENTS

April 6 to 8, 2010: TPA & MGU Exec. Forum, Charleston Place Hotel, Charleston, SC

For more information, please visit www.siaa.org.

April 18 to 21, 2010: 14th Annual Compliance Inst., Hyatt Regency, Dallas, TX

For more information, please visit www.compliance-institute.org.

May 23 to 28, 2010: 24th Annual Governor’s Hurricane Conf, Broward County Convention Center, Ft. Lauderdale, FL

For more information, please visit www.flghc.org

May 26 to 30, 2010: Wilderness & Travel Medicine, Santa Fe Conv. Center, Santa Fe, NM

For more information, please visit www.wilderness-medicine.com.

INDUSTRY “BUZZ”

January 9, 2010: MedSolutions Suggests Use Of Technology To Expand Access To Expertise Is Key To Early Breast Cancer Diagnosis And Treatment



February 17, 2010: Hands-Free Texting Application Developed By Clemson Researchers

March 16, 2010: Stimulus Funds Spur Indiana Doctors, Hospitals To Switch To Electronic Records More Quickly

March 22, 2010: Historic House Passage Of Health System Reform Important Step Forward, American Medical Association

PRODUCT- RELATED LINKS

MedCorr

Government, With Billions In Loans, Bets Electronic Medical Records Can Improve Care

<http://www.medicalnewstoday.com/articles/180217.php>

Storm Tracker

Louisiana Department Of Social Services Launches Emergency Food Stamp System To Better Prepare Citizens For Natural Disasters

<http://www.medicalnewstoday.com/articles/180283.php>

Traveler

What Is Dengue Fever? What Causes Dengue Fever?

<http://www.medicalnewstoday.com/articles/179471.php>