



ROI Software Specialists

Taking you right into the heart of ROI with...

A photograph of a woman with dark hair pulled back, wearing a blue blazer over a grey top and a gold necklace. She is smiling and looking towards the camera while holding several white papers. She is sitting at a desk in what appears to be an office or meeting room, with other people and desks visible in the blurred background.

MEDCORR



Introducing MedCorr2

Visual Records has been in the Release of Information Software Business since the late 1980's. MedCorr2 is a third generation product that, along with its predecessors, is the result of relationships we have built with Medical Records Directors and Technicians over the past several decades. Our goal in developing MedCorr2 was not simply to provide a product that does the job, but a product that does the job well, and does it the way you need it done.

"Visual Records has given us the ability to know the status and whereabouts of forms, subpoenas and medical requests at all times. It is such a time saver! The system is user friendly and the forms it produces are very professional looking. The Visual Records Staff stands behind its product and has always been available to us for questions, concerns and enhancements to the system. Our department is extremely pleased with the Visual Records system."

-Kathi McIntyre, Kaiser Permanente Riverside, CA

"My staff has found the Visual Records System to be a valuable time saver in doing their work. Moreover, after the initial training, it has been easy for them to learn how to use the system. Most important of all, however, is the high level of service and responsiveness you have provided in supporting your product. Any product of this type, no matter how sophisticated, would be fairly useless without adequate vendor assistance. Your product has been well worth the initial investment."

-Steve Cedrone, Kaiser Permanente Panorama City, CA

Key Features

It is impossible in a short brochure to describe all the features of the MedCorr2 system, but here is a sampling of the key features. For a full understanding of the program, we offer an online product demonstration. Please contact our sales department to schedule a time convenient for you. During the demo we can give you a more in depth look at areas of the program of most interest to you and that correspond to your specific needs.

- HIPAA disclosure tracking and reporting
- ROI tracking for requests
 - Legal/Subpoena
 - Patient Access
 - Disability and more...
- Correspondence Log and related letter generation
- Invoicing and Accounts Receivable
- Security Module to assign specific user and group rights
- Audit Trail
- Automated Disability Form Completion

Data Entry

Search for a Request

Department: Status: Requester:

Status User: Request Type: Copy Service:

Search For

Name (last, first, middle, suffix)	MRN	Department	Status	Status User	Recv Date	Comp By	Comp Date	Release Date
Allemao, Carl, D.	111148805593	BILL2	Processing	WRLD	9/27/2004		10/2/2004	
Baily, Katrina, Haryette	497215058703	BILL2	Received	WRLD	7/19/2004		7/24/2004	
Beatty, Edward, Benjamine, II	274929026185	BILL2	Processing	TST3	11/5/2004		11/10/2004	
Benson, Abe, Don	039058748300	BILL2	Out to MD	TEST	5/27/2004		6/1/2004	
Benson, Dennis, Jason, Jr.	186304061629	BILL2	Processing	TST3	12/19/2004		12/24/2004	
Brando, Francise, D.	305947953327	BILL2	Processing	WRLD	10/17/2004		10/22/2004	
Buchanan, Jack, L., Sr.	423941401678	BILL2	Processing	TST3	11/6/2004		11/11/2004	
Buss, Georgette, T.	328712226469	BILL2	Delayed	TST3	5/12/2004		5/17/2004	
Buss, James, Andrew, Jr.	474053304525	BILL2	Processing	TST4	8/18/2004		8/23/2004	
Buss, Randall, R.	751816944688	BILL2	Ready to Copy	TEST	12/25/2004		12/30/2004	
Camaniti, Drin, M., Sr.	690642895375	BILL2	Processing	TEST	5/10/2004		5/15/2004	
Carter, Iris, Irene	401016681675	BILL2	Received	TST4	2/4/2004		2/9/2004	
Crane, Angela, H.	570698819777	BILL2	Out to MD	WRLD	2/11/2004		2/16/2004	
Distasio, Kent, Kim, Jr.	534676011790	BILL2	Out to MD	WRLD	5/14/2004		5/19/2004	
Frasier, Quincy, E.	741648975951	BILL2	Ready to Copy	TEST	10/17/2004		10/22/2004	
Garfield, Deborah, Kathryn	214406320616	BILL2	Received	TST3	10/10/2004		10/15/2004	
Gerit, Iris, Cathy	399837938791	BILL2	Out to MD	WRLD	12/5/2004		12/10/2004	
Harrison, Danielle, R.	235123038181	BILL2	Processing	TEST	9/11/2004		9/16/2004	

Finding a patient or request is easy using the new multi-dimensional search screen. Enter whatever information you have and a list of matching patients/requests pops up. Click on the desired record and you are ready to enter or modify information.

Patient data is organized in an intuitive fashion. All fields are validated to avoid errors during data entry. Notice some of the new features:

- HTML box at the bottom of the screen makes selecting ROI's easy.
- Keyboard shortcuts to speed data entry
- Notes fields on each record.
- Many other new features that we will demonstrate through an online demo.

Dart, Albert, A. Jr. - Patient Information

MRN: SSN: Address:

Title: Name (last, first, middle, suffix): City, State, Zip (use commas):

Date of Birth: Sex: Phone: Hm: Wk:

Notes:

Requests [Add Request](#) [Print Disclosures](#)

Dept	Type	Status	Requester	Recv Date	Comp Date	Release Date	
Open	NOCALHIM	Subpoena	Received	W.A. Star, Attorney At La 23208	4/18/2005	-	-
Open	NOCALHIM	Disability	Ready to Copy	EDD - Sacramento	2/28/2005	-	-
Open	BILL2	Physician	Received	-	2/15/2005	-	-
Open	NOCALHIM	Court	Released	Crown Medical Services	11/29/2004	12/6/2004	1/12/2005
Open	BILL2	Workman's Comp	Completed	ABC Company	11/26/2004	11/29/2004	-
Waiting on Lab Test results							
Open	NOCALHIM	Mental Health Facility	Released	Dr. Cyril A. Smithers	2/24/2004	2/24/2004	2/24/2004

Complaints [Add Complaint](#)

Dept	Type	Recv Date	Comp Date	Resolution Code	
Open	NOCALHIM	Other	12/17/2004	12/16/2004	Denied
Open	NOCALHIM	HIPAA Security	9/17/2003	12/17/2004	Denied
Open	NOCALHIM	Ammendment	9/17/2003	-	-

ROI Request Editor

Dart, Albert, A. Jr. - Request

Log Info BILL2

Recv. Date: 11/26/2004 Recv. User: JJS
 Received Via: [] Covered?: Yes
 Request Type: Workman's Comp
 Comp. By Date: 11/26/2004
 Requester: ABC Company
 Copy Svc: <Select>
 Proc. Date: 11/27/2004 Proc. User: JJS
 Ready to Copy: [] Date Copied: []
 To MD Date: [] From MD Date: []
 Provider: <Select>
 Delay Reason: <Select>
 Delay Date: [] Resume Date: []
 Comp. Date: 11/30/2004 Comp. User: JJS
 Release Date: [] Release User: <Select>
 Notes: Waiting on Lab Test results [Edit](#)

Subpoena Fields

Plaintiff: []
 Defendant: []
 Case #: [] Depo. Date: []

Disclosure Accounting Only

Purpose: Disability
 Requester Type: ATTORNEY
 Disc. Party (if not Complete User): []
 Disc. Party Phone: []
 Delay Report Until: [] Reason: []

Info Requested [Delete Info Requested Row](#)

Info Type	From	Thru	Sent	Notes	
I	ABS	10/1/2004	10/31/2004	<input checked="" type="checkbox"/>	
*	<Select>			<input type="checkbox"/>	

Invoices/Payments [Add Invoice](#) [Add Payment](#)

Type	Date	Payer	Desc	Number	Amount
Open	Payment	11/29/2004	Requester		(\$15.00)
Open	Invoice	11/26/2004	Copy Service	000000163	\$15.00
Balance:					\$0.00

Disability [Add Disability](#) [Add FMLA](#) [Add PFL](#)

Type	Start Date	End Date	
Open	Private	11/26/2004	11/26/2004
Open	FMLA	11/26/2004	12/7/2004

Correspondence Log [Add Correspondence](#)

Date	Recipient	Type	User	
Open	11/29/2004		Phone Call	JJS

Buttons: Delete, Ok, Cancel

Key features on the ROI request editor include flexible billing entry, a powerful correspondence generation and tracking sub-system and an Info Type Grid that makes navigating the ROI request totally intuitive but still very flexible.

Reports

The MedCorr2 system comes with many built in reports that cover most of the needs for ROI management and tracking. Below are shown a few examples of available standard reports. During your personalized demo, we can show you any other reports you may be interested in. Also, as part of the installation of the MedCorr2 product, we can develop any specialized reports you may need for your specific situation.

- Patient Disclosure Report

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Your Logo Here

Health Information Mgt. Services Dept.
American General Health Systems
1234 First Street
Oakland, CA 92111-1234
(123) 456-7891 Fax (555) 444-5555

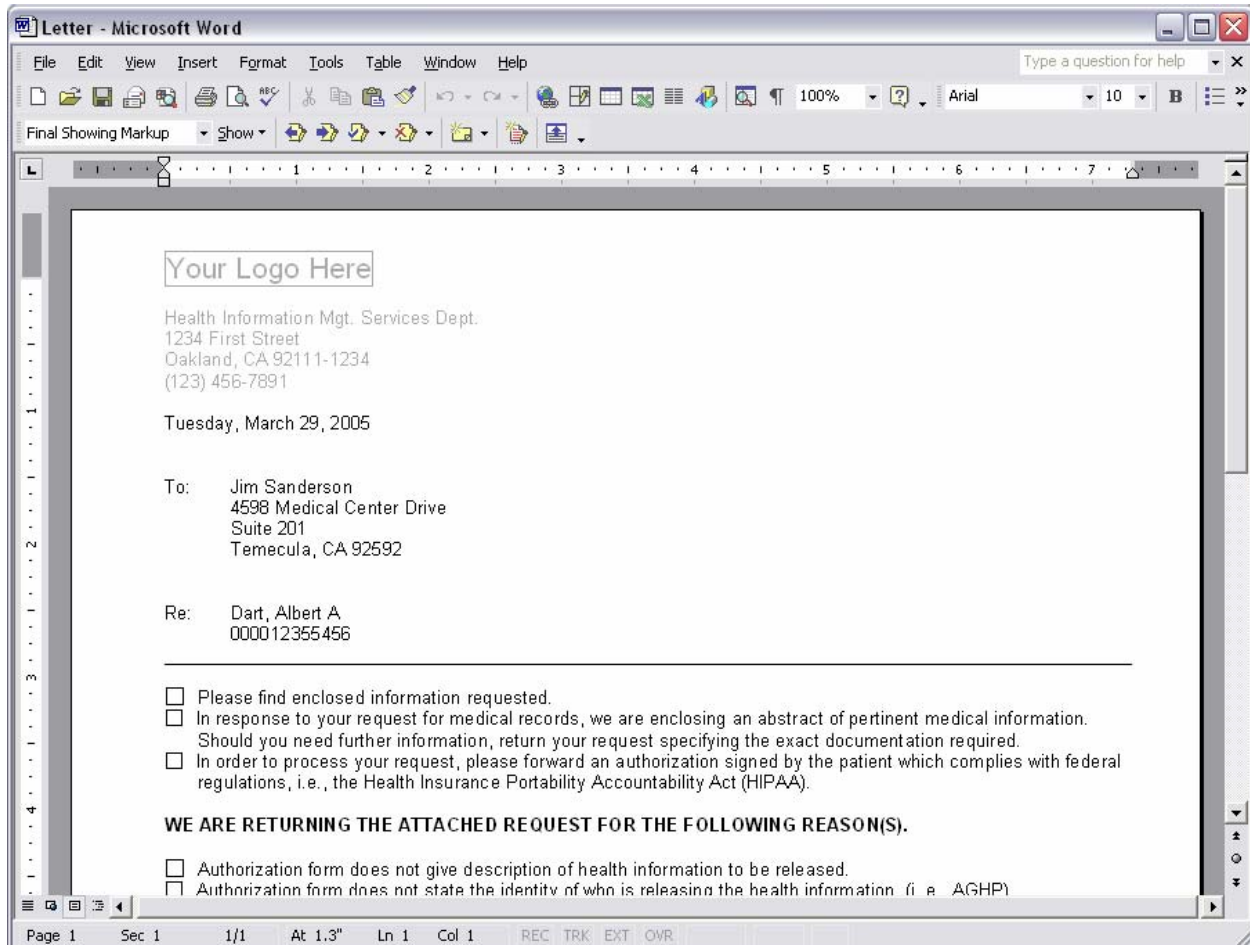
Record Disclosure Report
Released Between: 01/01/2001 and 05/19/2005

Report Prepared for MRN: 000012355456
Dart, Albert A Jr.
5436 First Avenue
Suite F
Temecula, CA 92592

Date Released	Purpose	Requestor	Information Released	Time Period Covered
02/24/2004	Physician Request	Dr. Cyril A. Smithers Gibraltar Medical Building 78265 Gibraltar Drive Ste. 334 Mesina, AZ 78922	ANP Annual Physical APR Annual Psychiatric Review	01/01/2004 - 01/31/2004
11/29/2004	Cancer Registry Update	Crown Medical Services 4567 Rialto Drive Sausalito, CA 78945	ABPCW Admission-Brief PCW	11/27/2004 - 12/04/2004
02/28/2005	Disability	EDD - Sacramento 12345 First Ave Sacramento, CA 92590	ABS Abstract of Health Information XRAY Xray EKG EEG-EKG Report	10/01/2004 - 10/31/2004

Current Page No: 1 Total Page No: 1 Zoom Factor: 100%

- Form Letters



Other Available Reports:

- Productivity Statistics
- Incomplete Report
- Custom Memos
- Disclosure Summary
- Invoice/Accounts Re
- Export to common formats such as Word, Excel, PDF and RTF.

Technology

The MedCorr2 product has been rewritten "from scratch" using knowledge built up over 15 years providing ROI management software; and using the experience gained in the prior two generations of the MedCorr product.

Some of the key elements of the Visual Records "New Structure" upon which the MedCorr2 product was built include:

- Full use of Microsoft's new .Net technology. Every part of the MedCorr2 product is .NET compliant.
- Uses Microsoft's market leading SQL Server database server. Scalable up to thousands of users in a single database.
- 3 Tier Architecture - this gives MedCorr2 an Enterprise System level of robustness and reliability. It also provides scalability: you can keep adding middle tier (business rules) servers and expand the database server as much as you require in order to accommodate your user base.
- Crystal Reports and Microsoft Word are used for all reporting. These industry leading reporting tools allow you to export any report to a number of formats including spreadsheets, PDF files, and text files for import into other systems.
- Open Architecture - we provide your IT people with a full description of the MedCorr2 database so they can use Crystal to design custom reports for your future needs.

Hardware Requirements

- Server: Pentium IV or higher with 1 gigabyte RAM memory (recommended for up to 50 concurrent users; 2 GB for >50 users) Hard drive storage:100 megabytes plus 2000 bytes per request (1 gigabyte accommodates over 400,000 historical request records)Storage for images and other attachments is limited to the aggregate size for these files.
- Client: Pentium III, Celeron or similar workstation with 128 megabytes of RAM
- Modem and Symantec pcAnywhere 32 software recommended for modem support

Software Requirements

- Client: Windows 2000/ME/XP
- Middle Tier and Server: Windows NT 4.0/2000

- .Net runtime (provided at no charge)
- Crystal Reports runtime (provided at no charge)
- SQL Server 2000 or MSDE available free from Microsoft (6 or fewer users)

Benefits

MedCorr2 offers many of the same benefits as earlier versions of MedCorr in terms of saving you time tracking ROI information and ensuring that you stay compliant with HIPAA. But MedCorr2, because of its new technology platform, offers significant new benefits to users, including

- Scalability
 - Link hundreds of users into a single database allowing you to
 - Track requests from one requester across all offices
 - Produce benchmark efficiency comparisons across the whole organization
 - Produce consolidated disclosure information easily
 - Add servers at the middle layer or make the database server as large necessary to handle hundreds of users spread geographically across the entire United States
- Security
 - While the user-level security in MedCorr2 is similar in strength to that of previous versions, the technical security internally is much improved:
 - More secure data in a SQL database
 - Centralized back up
 - Control application security centrally



Company Information

Visual Records is a Southern California based commercial software products firm specializing in the area of electronic record keeping. Your organization will benefit from nearly 20 years of close relationships we have developed with clients such as Kaiser Permanente and the University of California San Diego who have chosen Visual Records and its products to help with their electronic record keeping needs.

Contact Information

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