

# MedCorr's Evolution



MedCorr is a comprehensive software system that Visual Records developed specifically for the healthcare industry in 1998 to process, maintain, track and regulate Releases of Information (ROI). It soon became the primary choice of medical industry leaders such as Kaiser Permanente and other medical facilities across the nation.

Regulating the quality of our product was important to us; therefore, we maintained a close relationship with our customers as well as kept a keen eye on healthcare industry requirements. As our users' needs and industry regulations changed over time, our product naturally progressed.

## How did we quickly become ROI Software Specialists?



### The Past...

**1994** MedCorr's premise began with "Disability Forms" (DOS product using DBF file system) that were used for disability insurance form and other ROI requests. This DOS product was first deployed in business offices at Kaiser Permanente's San Diego Medical Center, Orange County and Los Angeles Medical Center. Over the next few years, it was implemented at additional facilities including Harbor City, Riverside and Fontana.

**1998** vrMedCorr, the first release of our comprehensive ROI product (Windows 95/98/NT product using DBF file system), is completed. It is soon installed at Kaiser Permanente Corona Data Center in Corona, California.

New Kaiser Permanente Baldwin Park Hospital opens and their Hospital Records Department selects vrMedCorr for their ROI and medical correspondence needs.

**1999** Kaiser Permanente chooses vrMedCorr for their entire Southern California region, and Visual Records converts all these facilities from a variety of older, DOS based solutions. Integration lab testing is completed and the system is deployed to "DCI" workstations using SMS.

**2001** MedCorr1.4 is released and installed at East Central Regional Hospital in Augusta, Georgia.

**2002** MedCorr1.5 is released.

**2003** A data warehouse system, VRDA (Visual Records Disclosure Accounting) is designed for Kaiser Permanente to collect all their HIPAA covered disclosures and incorporate into their National Disclosure Accounting System (QuadraMed) from 19 separate physical VR databases throughout Southern California.

MedCorr1.6 is released.

**2004** Clifton T. Perkins Hospital Center, in Jessup, Maryland, selects MedCorr 2.1 for their ROI system.





## The Present...

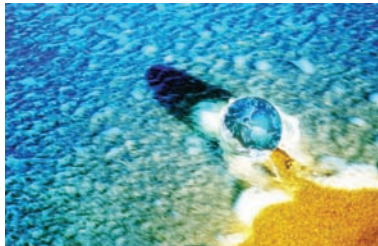
MedCorr is still widely being used today. It has definitely revolutionized the way Kaiser Permanente and other medical facilities process and track their disability claims, providing better service for their members as well as automating the generation of important forms such as DE 2501 and DE 2525, along with subpoena declarations and other documents.

Just how often are our clients using our software?

Currently, 28 Kaiser Permanente Southern California facilities (business services, mental health, in-patient and out-patient offices) and 47 Kaiser Permanente Northern California facilities (medical secretary departments) are using MedCorr. In 2004, there were over half a million requests logged at these facilities. These facilities are estimated to process over half a million requests in 2005.

**2005** MedCorr2.2 (Multi-tier, enterprise grade ROI solution, Microsoft SQL Server database) is selected by Kaiser Permanente for an additional 330 users in Northern California. As a result of our new technology, all users in this region are able to access data through a centralized database at a much faster speed.

Six more Kaiser Permanente business offices in San Diego County are added to use MedCorr.



## And The Future...

Since we are always searching for original and ground-breaking ways to improve our product and keep up with our customer's current and future needs, we will be adding innovative upgrades to MedCorr such as imaging, where you can quickly scan your documents and incorporate them into the patient's electronic medical record.

Our past and present experiences as well as our ambitious visions for the future make us confident that MedCorr is absolutely the best ROI solution on the marketplace to date. With the support of our loyal customers, we are confident that it will continue to be the best ROI solution in the future as well.

**2005-2006** Imaging, Enterprise Reporting, and Requester Portal enhancements will be added to MedCorr.

**2006-** Other possible upgrades on our list include electronic distribution, chart completion and location, legal scheduling and Third Party Liability and Workers Compensation case tracking.



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